

American Broadband

1605 Washington Street • P.O. Box 400 • Blair, NE 68008
888.262.2661 • www.abbnebraska.com

REDACTED – FOR PUBLIC INSPECTION

Filed via Commission's Electronic Comment Filing System (ECFS)

June 29, 2016

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

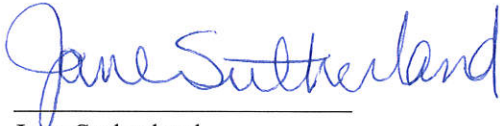
Re: *In the Matter of Connect America Fund ETC Annual Reports and Certifications, WC Docket Nos. 10-90, 14-58*

Dear Ms. Dortch:

On behalf of Holway Telephone Company, in accordance with the procedures outlined in the Protective Order¹, please find attached Holway Telephone Company's Redacted Confidential FCC Form 481 filing. This filing is uploaded on the FCC's Electronic Comment Filing System (ECFS).

Please do not hesitate to contact me at (402) 426-6242 if you have any questions regarding this submission.

Respectfully submitted,



Jane Sutherland
Regulatory Manager
American Broadband

Encl.

¹ *In the Matter of Connect America Fund ETC Annual Reports and Certifications, WC Docket Nos. 10-90, 14-58, DA 16-296 released March 22, 2016.*

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Jane Sutherland
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	jsutherland@americanbb.com
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

 <110> Has your company received its ETC certification from the FCC? (yes / no) ☐ ☒

 If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC? (yes / no) ☐ ☐

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

421929m0112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Not Applicable

Yes
Yes
Yes
Yes
Yes
Not Applicable

No

Page 3

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	421929
<015> Study Area Name	HOLWAY TEL CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024264242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	ROLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024265242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	421929m0510.pdf

(600) Functionality in Emergency Situations
Data Collection Form

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	ROEWAY TR. CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024264242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	421929mo610.pdf

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	16.0

[illegible]

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

[illegible]

<010>	Study Area Code	422929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<810>	Reporting Carrier	Holway Telephone Company
<811>	Holding Company	American Broadband Communications et al.
<812>	Operating Company	Holway Telephone Company

[illegible]

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	421929
<015> Study Area Name	HOLWAY TEL CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americantbb.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
 <922> Feasibility and sustainability planning;
 <923> Marketing services in a culturally sensitive manner;
 <924> Compliance with Rights of way processes
 <925> Compliance with Land Use permitting requirements
 <926> Compliance with Facilities Siting rules
 <927> Compliance with Environmental Review processes
 <928> Compliance with Cultural Preservation review processes
 <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

 Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

 Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers**Lifeline
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

421929mol210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

<010>	Study Area Code	421929
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
Yes - Attach Certification			
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(ii)}		421929mo3010b.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		<input checked="" type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	421929mo3026.pdf

<010>	Study Area Code	421929
<015>	Study Area Name	HOLWAY TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americasbb.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information _____

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: HOLWAY TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/29/2016
Printed name of Authorized Officer: Joe Jetensky	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 4024266245 ext.	
Study Area Code of Reporting Carrier: 421929	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT – LINE 112

Five-Year Network Improvement Plan and Progress Report

ATTACHMENT REDACTED IN ENTIRETY

Holway Telephone Company

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

**Holway Telephone Company
KLM Telephone Company**

Functionality in Emergency Situations

Back-Up Power

Both Rich Hill and Maitland switches have 7-8 hours of battery backup. Both have a fixed generator with auto startup that will carry the total electrical load of the building. CO's in Skidmore, Metz, Deerfield, and Richards are designed with 7-8 hours of battery backup but do not have a fixed generator. We have portable generators to backup the batteries. All DLC's are for 5-6 hours of battery backup. We have portable generators as a backup to the batteries in the DLC's.

Rerouting of Traffic around Damaged Facilities

The Rich Hill switch's toll traffic routes to BlueBird Networks by fiber which is redundant and diverse. Maitland switch's toll traffic routes to CenturyLink by fiber which is redundant. Each DLC has a working fiber circuit with a hot standby. The same local loop serves both the voice and broadband service to the subscriber.

Traffic Spikes

Our DLC's are designed with a 4:1 concentration ratio to our switches. Trunk capacity to BlueBird Network and CenturyLink Network is set by high busy hour traffic capacity. The switches in Rich Hill and Maitland are non-blocking. The broadband pipe to the world includes enough capacity to carry 20% more data than at peak usage times.

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<015>	Study Area Name	HOLWAY TEL CO
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<020>	Program Year	2017
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<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 @XCL
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
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<702>	Single State-wide Residential Local Service Charge	16.0
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<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421929
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

[illegible]

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<810>	Reporting Carrier	Holway Telephone Company
<811>	Holding Company	American Broadband Communications et al.
<812>	Operating Company	Holway Telephone Company

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Cameron Telephone Company, LLC (LA)	270425	Cameron Communications
	Cameron Telephone Company, LLC (TX)	440425	Cameron Communications
	Elizabeth Telephone Company, LLC	270430	Cameron Communications
	LBH, LLC	279014	Cameron Communications
	Interior Telephone Company	613011	TelAlaska
	Mukluk Telephone Company, Inc.	613016	TelAlaska
	TelAlaska Cellular Inc.	619013	
	K.L.M. Telephone Company	421990	American Broadband
	Arlington Telephone Company	371517	
	The Blair Telephone Company	371524	
	Eastern Nebraska Telephone Company	371542	
	Rock County Telephone Company	371544	
	HunTel Cablevision Inc.	379016	HunTel Communications
	AMA Communications, LLC	449029	
	Dialog Telecommunications, Inc. (KY)	269011	
	Dialog Telecommunications, Inc. (MS)	289012	
	Cameron Communications, LLC		Cameron Communications
	N.W. Communications Co.		American Broadband
	TelAlaska Long Distance, Inc.		TelAlaska Networks

American Broadband

Lifeline Assistance Program Terms and Conditions

Lifeline Assistance Eligibility

The LIFELINE ASSISTANCE PROGRAM and the DISABLED PROGRAM are plans which assist qualified low-income applicants with reductions in their monthly local exchange service rate. The applicant applies for a single telephone line at the applicant's principal place of residence. The Lifeline Program is limited to one benefit per household, consisting of either wireline or wireless service. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Qualified applicants of LIFELINE shall have their monthly local exchange service rate reduced by the federal support of \$9.25, in addition to the state support of \$6.50. Qualified applicants of the DISABLED program are eligible for state support of \$6.50. Eligibility is reviewed annually. To establish continued eligibility, Lifeline subscribers will need to submit an annual recertification form signed under penalty of perjury that you still participate in a qualifying program or meet the income-based eligibility threshold. Your benefits will be discontinued when you no longer meet the requirements or when the annual recertification form is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

To be eligible for LIFELINE, an applicant must participate in one of the following:

- MO HealthNet (f/k/a Medicaid)
- Supplemental Nutrition Assistance (Food Stamps)
- Supplemental Security Income
- Low-Income Home Energy Assistance (LIHEAP)
- Federal Public housing Assistance (Section 8)
- National School Free Lunch Program
- Temporary Assistance for Needy Families(TANF)
- 135% of the Federal Poverty Level

To be eligible for the DISABLED program, an applicant must participate in one of the following:

- Veteran Administration Disability Benefits
- State Blind Pension
- State Aid to Blind Persons
- State Supplemental Disability Assistance
- Federal Social Security Disability

Applications are available by contacting AMERICAN BROADBAND Telephone Company at 888-438-4490.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

American Broadband's Voice lifeline service includes unlimited local minutes-of-use within the toll-free calling area. American Broadband's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by American Broadband. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for Lifeline will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from Lifeline.

Additional Lifeline Program Information

Lifeline is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

Contact American Broadband at 888-438-4490 for additional information on the Lifeline program or for an application.

Holway Telephone Company

Progress Report of 5 Year Plan – Milestone Certification

To be in compliance with the Milestone Certification of providing upon a reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream:

- Holway Telephone Company certifies that it has taken reasonable steps to provide upon a reasonable request broadband service at actual speeds of 10 Mbps downstream/1 Mbps upstream with latency suitable for real-time applications, including Voice over Internet Protocol.
- The Company provides usage capacity that is reasonably comparable to comparable offerings in urban areas.
- The Company certifies that requests for such service are met within a reasonable amount of time.

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT – LINE 3026

ATTACHMENT REDACTED IN ENTIRETY